



Guiding Principles

The workforce development system will be customer-driven and employer focused.

- The system will seek to provide employers with qualified applicants and match job seekers with real jobs.
- Job seekers will have the opportunity to become marketable employees capable of maximizing their earning potential.
- Services will be user friendly for customers and be flexible to meet multiple customer needs.
- Continuous input will be sought from employers and job seekers to ensure continued customer satisfaction.
- The system will endeavor to be entrepreneurial, creative and flexible in seeking solutions.
- The system will be inclusive of the diversity of people in the service area in terms of their race, culture, economic class, and education.

The workforce development system will be based on integrity and ensure effective outcomes.

- The system will endeavor to ensure effective outcomes and program effectiveness will be determined by measurable results.
- Effective outcomes will be measured by performance standards that make allowances for people with disabilities.
- Services will be continuously improved as a result of ongoing evaluation and customer feed-back.

The workforce development system will be efficient and effective.

- The system will attempt to provide comprehensive, cost-effective workforce development services.
- The system will endeavor to provide and seek resources, support, and coordination to and from existing partnerships and other entities.
- Resources will be allocated based on specific needs of the area, customer, and population served.
- The system will attempt to market services that are easily understood and made accessible to the entire Tarrant County community.
- The system will be a catalyst for change in the workforce development area..
- The system will attempt to serve populations that impact the economic development of the county and strengthen the economic vitality of the community.

The Workforce Development Board will provide strong, committed leadership.

- The Board will endeavor to provide an entrepreneurial system that is creative and responsive to customer needs.
- The Board will operate as a team and facilitate cooperation among service communities.
- The Board will perform all operational aspects with a practical approach and look for ways to find solutions as opposed to barriers.
- The Board will create and foster partnerships between various entities.
- The Board will be aware of and sensitive to the Workforce Governing Board's responsibilities.
- The Board will promote and maintain a positive relationship with the Texas Workforce Commission.